

MOON LAKE ELECTRIC ASSOCIATION, INC.
Electric Service
Regulation No. 4

IV - ASSOCIATION'S OBLIGATIONS IN SUPPLY SERVICE

1. Conditions of Service

- A. The Association's rates are based upon the furnishing of Electric service to a Consumer at a single point of delivery and at a single voltage and a specified phase classification.
- B. Service will be supplied under a given Rate Schedule only at points of delivery as are adjacent to facilities of the Association adequate and suitable as to capacity and voltage for the service desired. Otherwise, special agreements between Consumer and Association may be required.

2. Continuity of Service

- A. The Association will endeavor at all times to provide steady and continuous service, but does not guarantee its service against irregularities and interruptions. In the event service is interrupted, irregular, defective or fails from causes beyond the control of Association, the Association will not be liable therefore.

3. Strikes, Accidents and Restrictions

- A. Neither party shall be liable to the other, excepting, however, the Consumer services charge and minimum guarantee obligations, for any act or omission caused directly or indirectly by strikes, labor troubles, accidents, litigation, or State, Federal or local government interferences or other causes but the cause producing such omission shall be removed with reasonable diligence. Strikes, labor troubles, accidents, litigation or other causes affecting third parties shall not relieve Consumer of liability for payment of the Consumer services charge or any minimum guarantees except as may be otherwise provided in the applicable Electric Rate Schedule or in the Electric Service Agreement. Performance of Service Agreements is subject to all laws and regulations, including those involving priorities, allocations, or restrictions of materials and the furnishing of electric service, now or hereafter promulgated by lawful authority.

4. Suspension of Service for Repairs and Changes

- A. For the purposes of making repairs to or changes in Association plant or other property, the Association may, without incurring any liability therefore, suspend service for such period as may be required but will endeavor to avoid unnecessary inconvenience to the Consumer. Whenever possible, the Association will give reasonable notice to the Consumer prior to such suspension of service.